



Environmental & Sustainability Policy

HERITAGE SYSTEMS, INC. | Delivering Liquid Solutions

“Sustainability is not a trend. It’s a culture we embrace.”

Heritage Systems recognizes water as a prized resource and considers conservation for current and future generations a priority.

1. Purpose

This policy establishes Heritage Systems, Inc.'s commitment to responsible environmental stewardship and sustainable business practices. It reflects our role as a water and environmental services company providing solutions for the management, conservation, conveyance, treatment, monitoring, and use of potable water, process water, and wastewater.

2. Our Commitment

We will integrate environmental responsibility into our operations, technical services, product selection, project design, purchasing, field activities, and client solutions. We will seek practical improvements that conserve water and energy, reduce waste and emissions, support compliant wastewater management, and protect environmental quality while maintaining safety, reliability, and sound technical performance.

3. Environmental & Sustainability Principles

- **Water stewardship.** Promote efficient water use, conservation, responsible treatment, and appropriate reuse strategies. Evaluate opportunities to reduce unnecessary water consumption in our own operations and in the systems we design, operate, maintain, or support for clients.
- **Energy efficiency and emissions reduction.** Use monitoring, automation, controls, maintenance, and operating strategies to reduce avoidable energy consumption. Heritage Systems’ PondSentry® approach exemplifies this principle by using real-time dissolved oxygen feedback to control aeration; the company reports average pond-operation electrical savings of 50% to 60% since its introduction.
- **Waste prevention and responsible materials management.** Favor source reduction, reuse, recycling, proper storage, and responsible disposal. Select products, equipment, and treatment approaches with consideration for performance, longevity, handling requirements, and environmental impact.
- **Environmentally responsible chemistry.** Apply chemical treatment only where technically appropriate, use sound dosing and control practices, and consider downstream wastewater and land-application impacts when selecting cleaning, sanitizing, treatment, and process-water solutions.
- **Pollution prevention and environmental protection.** Work to prevent spills, releases, overflows, unnecessary discharges, and other avoidable environmental impacts through proper containment, maintenance, monitoring, training, and operating procedures.

- **Compliance and accountability.** Conduct activities in accordance with applicable environmental permits, regulations, and requirements. Support accurate monitoring, sampling, recordkeeping, and reporting where Heritage Systems has responsibility for those functions.
- **Continuous improvement and innovation.** Use data, field experience, automation, remote monitoring, and evolving treatment technologies to identify measurable opportunities to improve water, energy, and operational efficiency.

4. Operational Practices

To put these principles into practice, Heritage Systems will incorporate environmental considerations into day-to-day decisions and field work. As appropriate to the activity, project, and client requirements, we will:

- Monitor water and energy performance where useful data can support better operating decisions.
- Inspect and maintain treatment, pumping, aeration, controls, storage, containment, and monitoring equipment to help prevent leaks, inefficient operation, and environmental releases.
- Use automation and control strategies where they can improve treatment performance and reduce unnecessary equipment run time or resource consumption.
- Promote wastewater treatment and reuse practices that are technically sound and compatible with applicable discharge, land-application, and regulatory requirements.
- Heritage Systems has a rigorous container management and reuse program which eliminates client needs for storing disposal totes onsite. The goal is to minimize material waste and properly manage chemicals, containers, used parts, packaging, and other field-generated waste in accordance with applicable requirements.
- Plan routes, deliveries, service activities, and project work efficiently when practical to reduce unnecessary travel, fuel use, and repeat site visits.
- Consider resource efficiency, durability, maintainability, and environmental performance when evaluating equipment, products, vendors, and project alternatives.
- Respond promptly to spills or releases, follow applicable emergency procedures, and document corrective actions when required.

5. Client Solutions & Environmental Value

Our environmental commitment extends to the services and technologies we provide. Heritage Systems will continue to help clients identify practical opportunities to improve water management, wastewater performance, process efficiency, and environmental outcomes. This may include:

- Water conservation and efficiency improvements across potable, process, cooling, cleaning, sanitation, and wastewater systems.
- Wastewater treatment optimization, including biological process support, pH management, monitoring, sampling, reporting, and operational services.
- Automated and data-driven control through systems such as PondSentry® and CloudHSI to improve process visibility and reduce avoidable energy use.
- Cleaning, sanitizing, cooling-water, and process-water programs designed to improve efficiency while considering wastewater and environmental impacts.
- Technical recommendations based on verifiable principles, field data, best environmental practices, and applicable regulatory requirements.

6. Employee Responsibilities

Every employee contributes to this policy. Employees are expected to follow applicable procedures and training; use water, energy, chemicals, and materials responsibly; prevent and promptly report spills, leaks, or environmental concerns; maintain accurate records within their responsibilities; and identify practical opportunities to improve environmental performance. Supervisors and managers are responsible for reinforcing these expectations and addressing identified issues.

7. Suppliers, Contractors & Purchasing

Where practical and appropriate, Heritage Systems will consider environmental performance alongside safety, quality, technical suitability, availability, service, and cost when selecting products, equipment, suppliers, and contractors. We expect contractors performing work on our behalf to comply with applicable environmental requirements and site-specific procedures.

8. Measurement & Continuous Improvement

Heritage Systems will periodically evaluate environmental performance and improvement opportunities relevant to its operations and services. Depending on the activity, useful measures may include water use, energy use, equipment run time, treatment efficiency, waste generation, reuse, spill or release incidents, and corrective actions. Objectives and metrics may be established when they provide meaningful information and support practical improvement.

9. Governance, Review & Communication

Management is responsible for supporting implementation of this policy and allocating appropriate attention and resources to environmental responsibilities. The policy will be reviewed at least annually and updated as needed to reflect changes in operations, technology, environmental priorities, and applicable requirements. Heritage Systems may communicate this policy to employees, clients, suppliers, contractors, and other interested parties.

HERITAGE SYSTEMS WELCOMES EMPLOYEES, CUSTOMERS AND VENDORS TO COLLABORATE WITH US TOWARD THE OBJECTIVE OF CONTINUOUS IMPROVEMENT RELATED TO THIS POLICY AND OUR OVERALL OPERATIONS.